

STATEMENT OF WORK

SOW No: 001	Master RFP No. DIS-092302
<p>Abbreviated Task Description (Attach Additional Detail, as Needed):</p> <p>The Arkansas Department of Information Systems requires an <u>Advanced MVS System Programmer</u>. This contractor will be responsible for installation, maintenance, and support of operating systems, communications software, data base packages, compilers, utility programs and related systems software; modifying existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Must be able to work with vendors and State support staff to quickly diagnose operating systems, communications software, database software, or utility problems and restore service to users in the event of service disruptions. Must be able to diagnose problems and incompatibilities that may occur with integrated software products and with hardware dependencies. Must be able to perform capacity planning, do performance tuning, and evaluate software products. Requires 2 years of current experience <u>in this job class</u>.</p> <p>The applicant will be evaluated for two weeks to ensure skills match job description. If accepted at the end of the two-week trial period, the contractor will be retained for 6 months.</p>	
<p>Numbers of Personnel by Skill Set (Attach Additional Detail, as Needed):</p> <p>One (1) <u>Advanced MVS System Programmer</u></p> <p><u>Job Classification: #16</u></p> <p>Desired Qualifications:</p> <p>Daily systems support of over 25 production CICS 4.1 regions in an OS/390 2.10 environment interfacing with ACF2, IMS, DB2, OAM/FAF, SAPIENS and web access. Support will include performance monitoring (TMON CICS), tuning, debugging, defect correction, and supporting application programmers. Installation, implementation, and migration of all existing CICS regions to CICS TS.</p> <p>Proficient in at least the following programming languages: COBOL and assembler.</p>	
Project Begin Date: xx/yy/zzzz	Project End Date: xx/yy/zzzz
<p>Contractor's Project Offer is due in State offices by the following date: xx/yy/zzzz, NO LATER THAN 4:30P.M. (CST)</p>	